

The Shrewsbury and Telford Hospital NHS Trust**Update to Joint Health Overview and Scrutiny Committee meeting on 9 July 2012****Travel and Transport Plan****Background**

During the Keeping It In The County public consultation, one of the biggest concerns raised by patients and the public was around travel and transport. "How will I get to the other hospital site?" "What will happen in an emergency?" and "Where will everyone park?" were some of the most frequently asked questions.

The Trust also faces ongoing opportunities and challenge through: working more closely together with public and community transport providers; making the healthier travel choice the easier choice; fulfilling requirements from policy and regulations (for example, relating to planning consents, reducing carbon emissions); and complaints about transport and parking from patients, families and visitors at both sites.

Specifically, the planning permission granted by Telford and Wrekin Council for the new Women and Children's Unit at the Princess Royal Hospital contained a number of conditions regarding transport management at the hospital, including reducing single occupancy car usage.

The Trust is therefore committed to developing a Travel and Transport Plan to be shared with the public, our partners and stakeholders in the summer of 2012.

Current Position

Clinicians, managers and staff from the Trust have been working with both local Ambulance Trusts (the West Midlands and Welsh Ambulance Service) on the emergency aspects of travel and transport and details of this work will be included in the Travel and Transport Plan. Similarly, officers from the Trust and Local Authority colleagues have been discussing the options and potential areas of joint working which will be also included in the plan.

We have also listened to the views, concerns and aspirations of patients and the public through a questionnaire, workshops and focus groups to ensure we have accurately grasped what is important to them when it comes to travel and transport to and around our hospitals.

We have drawn together this work in a short consultation document entitled 'Shaping Your Travel and Transport'. This document sets out our ideas and asks for feedback on what we should include in the Travel and Transport Plan in relation to patient and visitor transport. A second document aimed at staff will follow later in the summer.

Next Steps

'Shaping Your Travel and Transport' will be published at the end of June 2012 for comment and feedback by patients and the public, stakeholders and partners during July including a presentation to the Joint Health Overview and Scrutiny Committee on 9 July 2012.

The feedback and comments we receive will inform the detailed Travel and Transport Plan for implementation by the Trust and our partners.